

December 10th 1997

To Whom It May Concern:

I am writing you a letter of recommendation for John D. Zquette. I have had multiple occasions to work with him at the University of TN Medical Center over the past 7 years. Being fairly computer literate myself, I knew that I had to seek out not just any computer employee to help with my very specific pharmacy computing needs but the person with the most experience and was known for getting the job done. John was that person. John's expertise in networking and communications has paid off numerous times.

Back when most people did not know what the internet was, John helped get my e-mail set up over a Novell network to the outside. Before, that the hospital told me I had to modem into the university campus system and use one of the slow unix accounts. Setting up e-mail sounds almost trivial in today's market but at that time it was not. Like this example, usually the problems I carried to him were years ahead of the norm in the market place. Whether it was a strange networking problem or a simple software/hardware memory conflict, John was able to help me out.

The most memorable time John helped me was the time I was asked to build a complete Internet site for a society that I work with. He helped to get me off the ground on the project. This undertaking would have taken months without his help. I knew I wanted to build it on a NT platform, even when others were not in favor of it. Called John and his statement was "No problem, I know exactly how to set that up". In one afternoons time we had it up. In the process he taught me more about NT than I had learned in over a month of researching the project. That is what set John apart from others. He did not come by and waive some magic wand behind my back. Instead he shared what he knew and provided invaluable consultation as we built the system. The system is still running today.

John has been a good friend and colleague over the past years. I would highly recommend him for any computer-related job. I am confident he would do a great job and excel at the undertaking. If I can answer any further questions, please do not hesitate to call me.

Sincerely,

Edwin A. Smith, Pharm.D.
Clinical Specialist – Infectious Diseases
Asst. Professor – College of Pharmacy
UT Medical Center – Knoxville
E-mail: esmith@utk.edu
Phone: 423.544.9550